

SANDIA SPORTSBOOK HOUSE RULES

1. GENERAL

- 1.1 Patron must be **21** years of age or older to place a sports wager.
- 1.2 Patrons should familiarize themselves with the Sandia Resort & Casino Sportsbook (**SRC-SB**) House Rules before placing a bet. By placing a bet, the patron acknowledges reading and understanding the '**House Rules**'.
- 1.3 SRC-SB reserves the right to refuse any wager, delete, or limit selections prior to the acceptance of any wagers.
- 1.4 Tickets will expire 180 days from the settlement date.
- 1.5 SRC-SB will determine the minimum and maximum wagers on all sporting events.
- 1.6 SRC-SB reserves the right to void or amend a wager that is a result of an obvious error with a misstated line or misstated odds of a wager or where the terms offered on a wager are materially different from those available to the general market at the time the wager is placed. This applies to individual wagers or wagers that are part of a multi-event, such as a parlay.
- 1.7 SRC-SB reserves the right to add, change or delete the sportsbook payout ratio limits.
- 1.8 SRC-SB is not responsible for lost, stolen, altered, forged or unreadable tickets. Lost or stolen ticket claims will be paid upon presentation of supporting information or documentation. In the absence of such documentation Sandia Resort & Casino reserves the right to wait at least 120 days after the conclusion of the sporting event to make its decision regarding payment.
- 1.9 SRC-SB management will make every reasonable effort to resolve disputes. Any unresolved dispute arising as a result of wagers accepted by Sandia Sportsbook shall be resolved by the Sandia Tribal Gaming Commission. (STGC)
- 1.10 Possession of alcohol is strictly prohibited at the Sportsbook ticket counter and self-serve sportsbook kiosks while placing a wager. Failure to comply with this rule will automatically void the transaction/wager.
- 1.11 Wagering of any sporting events with a participating New Mexico college team (i.e., UNM, NMSU, etc.) is strictly prohibited.
- 1.12 Personal communication devices (including cell phones) are not permitted to use while placing a wager at the sportsbook ticket counter. SRC-SB management prohibits the use of such devices on property to relay or transmit any gaming related information

2. ACTION/OFFICIAL RESULTS

- 2.1 Basketball, Baseball, Boxing, Hockey, Mixed Martial Arts and Soccer must be played on the date scheduled for "action." If a game is postponed and/or rescheduled to a later date, said game will automatically constitute "no action", unless otherwise specified. Game start or conclusion times delayed or extended beyond midnight are not recognized as date changes for wagering purposes.
- 2.2 Football, if a game is postponed and/or rescheduled to a later date, said game will automatically constitute "no action/void", unless played in the same weekly schedule (Thursday – Wednesday local stadium time).
- 2.3 Unless otherwise specified, if a match is suspended/postponed and is completed within 48 hours of the previous scheduled start time, then all bets will be considered "action" and settled with the final result. If the match is not completed within 48 hours, then all undecided bets are considered "no action/void." unless stipulated otherwise on guest wagering information sheets or odds display.
- 2.4 All results are deemed final once the official agency (official sports body, commission, sanctioning organization, etc.) has posted the result. Subsequent inquiries, disqualifications, or changes to official result will not affect the bet settlement after one hour or more of the conclusion of the event.

3. WAGER INFORMATION

- 3.1 Wagers at Sandia Sportsbook may only be funded in cash or with funds from a winning sportsbook ticket/voucher. All wagers are placed at the Sportsbook ticket counter or the self-serve kiosks after cash or a winning ticket/voucher has been provided/inserted.
- 3.2 All winning bets must be redeemed at the Sportsbook ticket counter during normal hours of operation or after hours at the Cashier's Cage.
- C) The maximum wager accepted at the self-serve sportsbook kiosk is **\$500** per individual wager with a maximum balance (including original stake/amount wagered) of **\$2500**. The maximum wager accepted at the Sportsbook ticket counter is **\$8000**.
- D) A maximum payoff limit of **299-1** is paid on parlays. In the event of a tie or "no action," parlay is reduced to next lower number of parlays. Acceptance of all parlays is at the discretion of SRC-SB management.

4. LOST TICKET POLICY

- A) Sandia Resort & Casino Sportsbook is not responsible for lost or stolen tickets. If the rightful owner of a lost ticket can be confirmed by Sandia Sportsbook management along with surveillance a payment may be processed. Patron must fill out a lost ticket form to trigger the inquiry by Sandia Resort & Casino Sportsbook.

5. VOIDS/CANCELLATIONS

- 5.1 Sandia Sportsbook reserves the right, at its own discretion, to declare a bet void, totally or partially, if it is obvious that any of the following circumstances have occurred:
 - 5.1.1 Bets have been offered, placed and/or accepted due to an Error.
 - 5.1.2 Influence Betting is an act, prohibited by the SRC-SB, where a Customer, or parties acting in association with a Customer, can influence the outcome of a match or an event - directly or indirectly.
 - 5.1.3 Syndicate Betting is an act, prohibited by the SRC-SB, where Customers act together to place a series of bets on the same event or competition. Where there is evidence of Customers acting together in this manner, the SRC-SB reserves the right to make the relevant bets void and/or withhold payment of returns pending the outcome of subsequent investigations.
 - 5.1.4 A result has been affected by illegal activity- directly or indirectly.
 - 5.1.5 Any erroneous pre-game wagers accepted after the scheduled start time.
 - 5.1.6 Any erroneous live-game wagers accepted at an incorrect price due to delayed or failing of the 'Live' coverage.
- 5.2 It is the policy of Sandia Resort & Casino that disputes with our gaming patrons be addressed in accordance with the Pueblo's Gaming Regulations, Policies and Procedures.
- 5.3 It is the policy of Sandia Resort & Casino that disputes with our gaming patrons be addressed in accordance with the Pueblo's Gaming Regulations, Policies and Procedures. Should you have a dispute over the operation of a gaming device, the conduct of play of any gaming activity, or any instance which you believe caused you to lose money or not receive money or a prize, you are entitled to have your dispute heard. Contact any supervisor within this gaming facility.

6. ACCEPTANCE OF DISCLOSED TERMS AND LIABILITIES

- 6.1 Patrons agree that these house rules have been read and accepted prior to the submission of any wagers. Visit Sportsbook staff for a complete version of House Rules.

SANDIA
Resort & Casino