

Greetings,

With the current situation that the country has found itself in, Sandia Resort and Casino has made every effort to put your safety, as well as our guest's safety, at the forefront prior to beginning to open our doors once again. With this in mind, the Housekeeping/Public Areas department has been constantly researching and evaluating what best practices and options out there can be brought to our organization in order to provide the safest, cleanest, and most beneficial atmosphere for a positive working and playing environment that can be found not just in Albuquerque but also throughout the state of New Mexico.

We are currently in the implementation stage of eliminating a cleaning rag for a disinfectant wipe cleaning system. The former practices of just spraying disinfectant on a machine and chair and then quickly wiping them down quickly are now being replaced with a disinfectant wipe protocol with a more measured and specific practice of cleaning both a machine and chair down, e.g. wiping away from player or down between two players.

Alcohol hand sanitizers will be placed in the resort and casino in a more equal and safe manner as opposed to placing more in one section over another. This same protocol also will translate over to the trash cans as well.

New trash cans with ash trays will be placed more prevalently throughout the grounds and surroundings of the resort and casino as opposed to being a one trash can here, one ash tray there scenario.

In addition to the disinfectant wipe system that will be put into place by the Public Areas team across all three shifts, disinfectant wipes will also be made available for guests/players so that they may wipe their own machines down should they feel more comfortable in doing so or for their own piece of mind.

Public Areas will work in conjunction with our Slot Techs in wiping machines down between players/guests or after they have worked on any various machine throughout the casino floor.

Electrostatic sprayers have been ordered for the Public Areas department to use to better provide a cleaner disinfected casino and resort on a weekly if not daily basis.

Sandia Resort and Casino's Public Areas department is very fortunate to have on its staff two supervisors and a manager who have a combined 40+ years' experience in hospital cleaning procedures from Operating Rooms, Labor and Delivery rooms, Intensive Care Units, and Emergency Rooms which have now resulted in our newly developed and cleaning procedures that are now being currently implemented for your safety and our guests safety as well.

With all this said, there will still be cleaning rags available for situations that require them but once again, your safety and our guest's safety is at the forefront of what we do from the Public Areas standpoint and our cleaning systems will always be under evaluation for better and safer options to be explored and possibly utilized but at the end of each shift, the cleanliness and safety of our employees and guests is all of our responsibility as well.

Thanks,

Micheal A. Begay, Public Areas Manager
Sandia Resort and Casino